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| **Requirements Covered** |
| Call the KooKoo Phone Numbers  Provide the appropriate inputs  Receive Audio response in different languages |

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| **Purpose of tests** |
| KookooIVR Integration with Motech Multi-Language support |

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| **Input Test Data** |
| Input to be entered from Phone’s keypad during the Phone Call  Can be any Number as said during the Phone call |

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| **Prerequisites** |
| An account should be there with KooKoo.  The account need to be mapped with the URL of the deployed application.  The application need to be deployed on a public server only. |

**Above criteria and status is common for all the test cases executed below.**

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| **Test Case ID** | TC1 | **Created By** | Shiv Prakash Singh |
| **Functional Description** | Testing KookooIVR app for English language support |  | 22-Sep -14 |

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| **Test Steps** |
| |  |  |  | | --- | --- | --- | | **#** | **Description** | **Expected Outcome** | | **TC1.01** | Call the KooKoo phone number (011-39411020) | KooKoo should ask for the PIN for your application. | | **TC1.02** | Enter the PIN for your application (3281) | KooKoo should ask to select the desired language by saying “Welcome. Please Press 1 for English, Press 2 for Hindi, Press 3 for Tamil.” | | **TC1.03** | Select the desired language (Press 1 for English, Press 2 for Hindi and Press 3 for Tamil). Press 1 | KooKoo should play “Press 1 for Appointments, Press 2 for Pill Reminder, Press 3 for Symptoms Reporting, Press 4 for Health Tips” | | **TC1.04** | Select the desired task whose audio you want to hear. Press 2 | English audio file for Pill Reminder should be played | |
| **Actual Outcome** |
| |  |  | | --- | --- | | **TC1.01** | KooKoo asks you to enter the PIN for your application. | | **TC1.02** | KooKoo plays “Welcome. Please Press 1 for English, Press 2 for Hindi, Press 3 for Tamil.” | | **TC1.03** | KooKoo plays “Thank You. Please Press 1 for Appointments, Press 2 for Pill Reminder, Press 3 for Symptoms Reporting, Press 4 for Health Tips.” | | **TC1.04** | English audio file for Pill Reminder is played | |

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| **Test Case ID** | TC2 | **Created By** | Shiv Prakash Singh |
| **Functional Description** | Testing KookooIVR app for Hindi language support |  | 22-Sep -14 |

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| **Test Steps** |
| |  |  |  | | --- | --- | --- | | **#** | **Description** | **Expected Outcome** | | **TC2.01** | Call the KooKoo phone number (011-39411020) | KooKoo should ask for the PIN for your application. | | **TC2.02** | Enter the PIN for your application (3281) | KooKoo should ask to select the desired language by saying “Welcome. Please Press 1 for English, Press 2 for Hindi, Press 3 for Tamil.” | | **TC2.03** | Select the desired language (Press 1 for English, Press 2 for Hindi and Press 3 for Tamil). Press 2. | KooKoo should play “Press 1 for Appointments, Press 2 for Pill Reminder, Press 3 for Symptoms Reporting, Press 4 for Health Tips” | | **TC2.04** | Select the desired task whose audio you want to hear. Press 3 | Hindi audio file for Symptoms Reporting should be played | |
| **Actual Outcome** |
| |  |  | | --- | --- | | **TC2.01** | KooKoo asks you to enter the PIN for your application. | | **TC2.02** | KooKoo plays “Welcome. Please Press 1 for English, Press 2 for Hindi, Press 3 for Tamil.” | | **TC2.03** | KooKoo plays “Thank You. Please Press 1 for Appointments, Press 2 for Pill Reminder, Press 3 for Symptoms Reporting, Press 4 for Health Tips.” | | **TC2.04** | Hindi audio file for Symptoms Reporting is played | |

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| **Test Case ID** | TC3 | **Created By** | Shiv Prakash Singh |
| **Functional Description** | Testing KookooIVR app for Tamil language support |  | 22-Sep -14 |

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| **Test Steps** |
| |  |  |  | | --- | --- | --- | | **#** | **Description** | **Expected Outcome** | | **TC3.01** | Call the KooKoo phone number (011-39411020) | KooKoo should ask for the PIN for your application. | | **TC3.02** | Enter the PIN for your application (3281) | KooKoo should ask to select the desired language by saying “Welcome. Please Press 1 for English, Press 2 for Hindi, Press 3 for Tamil.” | | **TC3.03** | Select the desired language (Press 1 for English, Press 2 for Hindi and Press 3 for Tamil). Press3. | KooKoo should play “Press 1 for Appointments, Press 2 for Pill Reminder, Press 3 for Symptoms Reporting, Press 4 for Health Tips” | | **TC3.04** | Select the desired task whose audio you want to hear, Press 4 | Tamil audio file for Health Tips should be played | |
| **Actual Outcome** |
| |  |  | | --- | --- | | **TC3.01** | KooKoo asks you to enter the PIN for your application. | | **TC3.02** | KooKoo plays “Welcome. Please Press 1 for English, Press 2 for Hindi, Press 3 for Tamil.” | | **TC3.03** | KooKoo plays “Thank You. Please Press 1 for Appointments, Press 2 for Pill Reminder, Press 3 for Symptoms Reporting, Press 4 for Health Tips.” | | **TC3.04** | Tamil audio file for Health Tips is played | |

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| **Test Case ID** | TC4 | **Created By** | Shiv Prakash Singh |
| **Functional Description** | Testing KookooIVR app for Incorrect Input |  | 22-Sep -14 |

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| **Test Steps** |
| |  |  |  | | --- | --- | --- | | **#** | **Description** | **Expected Outcome** | | **TC4.01** | Call the KooKoo phone number (011-39411020) | KooKoo should ask for the PIN for your application. | | **TC4.02** | Enter the PIN for your application (3281) | KooKoo should ask to select the desired language by saying “Welcome. Please Press 1 for English, Press 2 for Hindi, Press 3 for Tamil.” | | **TC4.03** | Select the desired language (Press 1 for English, Press 2 for Hindi, and Press 3 for Tamil). Press 4 which is an incorrect input. | KooKoo should not accept your input. | |
| **Actual Outcome** |
| |  |  | | --- | --- | | **TC4.01** | KooKoo asks you to enter the PIN for your application. | | **TC4.02** | KooKoo plays “Welcome. Please Press 1 for English, Press 2 for Hindi, Press 3 for Tamil.” | | **TC4.03** | KooKoo plays “Sorry You have entered an incorrect Number”. | |

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| **Test Case ID** | TC5 | **Created By** | Shiv Prakash Singh |
| **Functional Description** | Testing KookooIVR app for Incorrect Input |  | 22-Sep -14 |

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| **Test Steps** |
| |  |  |  | | --- | --- | --- | | **#** | **Description** | **Expected Outcome** | | **TC5.01** | Call the KooKoo phone number (011-39411020) | KooKoo should ask for the PIN for your application. | | **TC5.02** | Enter the PIN for your application (3281) | KooKoo should ask to select the desired language by saying “Welcome. Please Press 1 for English, Press 2 for Hindi, Press 3 for Tamil.” | | **TC5.03** | Select the desired language (Press 1 for English, Press 2 for Hindi and Press 3 for Tamil). Press 1. | KooKoo should play “Press 1 for Appointments, Press 2 for Pill Reminder, Press 3 for Symptoms Reporting, Press 4 for Health Tips” | | **TC5.04** | Select the desired task whose audio you want to hear, Press 5 which is an incorrect input. | KooKoo should not accept your input. | |
| **Actual Outcome** |
| |  |  | | --- | --- | | **TC5.01** | KooKoo asks you to enter the PIN for your application. | | **TC5.02** | KooKoo plays “Welcome. Please Press 1 for English, Press 2 for Hindi, Press 3 for Tamil.” | | **TC5.03** | KooKoo plays “Thank You. Please Press 1 for Appointments, Press 2 for Pill Reminder, Press 3 for Symptoms Reporting, Press 4 for Health Tips.” | | **TC5.04** | KooKoo plays “Sorry You have entered an incorrect Number”. | |

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